

Terms & Conditions

About Us

www.saradavisoncoachtraining.com is operated by **Sara Davison Global Enterprises Limited (SDGE Ltd)** (**SDGE**, “we”, “us”). We are the **data controller** for your personal data.

Registered office: St Johns House, 16 Church Street, Bromsgrove, Worcestershire, United Kingdom, B61 8DN. **Company number:** 08599385. **VAT number:** 165567380.

Contact: support@saradavison.com

Scope of Services

“Services” include coaching and training programmes, webinars, workshops, discovery calls, digital content, and related materials available via www.saradavisoncoachtraining.com.

Who Can Buy

You must be 18 or over to purchase and participate.

Booking, Pricing & Payment

Bookings are confirmed when payment is received. Prices are shown in GBP and include/exclude VAT as stated at checkout. Payments are processed by third-party providers; we don't store full card details. If a payment fails, access may be paused until resolved.

Cancellation & Refunds (Consumers)

If you purchase online/at a distance, you have a 14-day cooling-off period from confirmation to cancel for a refund. If you ask us to start within 14 days, you acknowledge you may lose the right to cancel once the service is fully performed, and we may deduct a pro-rata amount for work delivered up to cancellation.

Rescheduling & Our Changes

If we need to reschedule (e.g., illness or emergency), we'll give reasonable notice and offer an alternative date or equivalent session.

No-Shows & Late/Cancellation Windows

Missed sessions without notice may be non-refundable. Specific programme-level windows (e.g., 24/48 hours) will be shown at checkout or in your welcome email.

Professional Disclaimer

Coaching provides education and support only. It is not medical, psychological, legal, or financial advice, and does not diagnose or treat health conditions. If you are in crisis or need clinical support, contact your GP, emergency services (999), or local crisis services.

Intellectual Property & Use of Materials

All materials (videos, workbooks, slides, recordings) are © SDGE Ltd or our licensors. We grant you a personal, non-transferable, non-exclusive license for your own use. You must not share, record, distribute, or resell materials without written permission.

Session Recording & Consent

Live sessions may be recorded for replay and training. We'll signal recordings at the start. If you prefer not to appear, please keep video off, use chat for questions, or contact us for alternatives.

User Conduct

We aim for a respectful, safe environment. We may remove access for harassment, abusive behaviour, or other breaches of these Terms.

Limitation of Liability

Nothing limits liability for death or personal injury caused by negligence, fraud, or other liabilities that cannot be limited by law. Subject to that, our total liability for any loss arising from the services shall not exceed the fees you paid for the programme giving rise to the claim. We are not liable for indirect or consequential losses.

Data Protection

We process personal data in line with our Privacy Policy and Cookie Policy (see above).

Age & Safeguarding

Our services are intended for adults (18+). We may signpost to safeguarding or clinical resources where appropriate.

Governing Law

These Terms are governed by the laws of England and Wales. Disputes will be subject to the exclusive jurisdiction of the English courts.

Changes to These Terms

We may update these Terms. We'll post the new effective date and, for material changes, notify customers by email or via your account. Continued use after changes indicates acceptance.

International & US Consumer Information

Effective date: 22 October 2025

Nothing in these Terms limits any mandatory consumer rights that apply in your country or state of residence. If you are located outside the United Kingdom, you may also have rights under your local consumer protection and privacy laws.

US Residents

Your privacy rights are described in our Privacy Policy and US & Global Privacy Addendum. We do not offer coaching services for minors. If any part of these Terms is unenforceable under local law, the remainder will remain in effect.

Contact & Complaints

Questions or complaints about these Terms or our services may be sent to support@saradavison.com. We will work with you to resolve issues in accordance with applicable law.